

# Frontline Management: Leveraging the Strengths of Your Style

## How do you help managers learn to manage productively?

By tapping into each manager's unique strengths so they can coach, direct, communicate, and manage in a way that allows others to excel.

*idXready™: Frontline Management: Leveraging the Strengths of Your Style* provides managers with the tools they need to coach and develop competent, motivated employees by gaining a deeper understanding of individual strengths and challenges.

**Individualized Participant Workbooks** incorporating validated research-based assessment data provide each participant with a personalized, relevant learning experience. Through innovative, hands-on, experiential learning activities, participants learn techniques to **maximize their communications skills** as managers. Rich video content and a wide range of individual and group activities allow participants to learn about their own and others' behavior, **capitalizing on their people skills knowledge and management effectiveness.**

Participants walk away with the skills, knowledge, and tools they need to **develop strong relationships with their employees.** Your organization will benefit from **higher employee satisfaction, less turnover, and stronger employee-manager relationships,** saving you time and money.

In *Frontline Management: Leveraging the Strengths of Your Style*, participants will:

- Learn four different approaches to management
- Discover their unique management styles
- Understand their unique strengths and challenges as managers
- Recognize how they manage when:
  - Communicating                      -Decision-making
  - Delegating                            -Managing time
  - Directing people                      -Problem-solving
  - Developing people                    -Motivating others
- Identify different responses to their management strengths and understand how strengths can be overused
- Create individual action plans based on their unique management strengths and challenges to aid them in managing productively and effectively

### *idXready Programs* synchronize...

- proven learning models • participant pre-work
- rich video assets • validated research-based assessments
- individualized participant manuals • fully scripted leader's manuals
- professional PowerPoint • proven processing activities • contemporary content

